

APPENDIX 3 – Summary of Questionnaires Comments on Issues, Objectives & Themes.

Comment (ordered by number of times raised)	Response
Bypass/ take traffic out of town centre	It is no surprise that this issue which has been discussed at various times in recent years was raised by a number of respondents. However such a major piece of transport infrastructure is clearly outside of the scope of the masterplan. It is significant that the formal response of Devon Council makes specific reference to this issue, commenting that “whilst there has been some discussion of a potential bypass for east-west traffic, it is considered unlikely such a scheme would be delivered in the foreseeable future”. Although this is no doubt disappointing for many it does emphasis the need to ensure that other measures, such as those contained within the masterplan and which mitigate the impact of this traffic, need to be implemented.
Proposed Car Parking Charges	This is no longer being progressed by the County Council.
Retention, expansion and improvement of existing shops/businesses.	Elements of the masterplan do respond directly to this issue including the proposal for a new community hub which is likely to include a commercial unit. All of the proposed projects will also contribute to this objective in an indirect way. It is anticipated that an improved public realm will encourage more visitors to the town centre, extend “dwell time” and encourage investment. It is also hoped that improved wayfinding and better connections to the railway station, as well as improvements to Newcombes Meadow will also encourage investment and increase footfall in the town centre.
Improved health and well being	There are a number of references to health and well-being throughout the masterplan but arguably there could be more emphasis on this important matter. Indeed, many of the projects, including the

	improvements to Newcombes Meadow and improved pedestrian and cycling routes will directly contribute to improve mental and physical health. Textual changes will be made to the plan to put more emphasis on this matter.
Lack of community and education infrastructure	Allocations for this type of development will be made in the forthcoming Local Plan although some of the proposals including the hub and improved facilities in the park do in part meet this objective.
Lack of social housing	This will be delivered through the local and neighbourhood plans primarily through obligations on developers to deliver affordable housing.
Improved transport links with outlying villages	Improvements to the railway station which may encourage greater patronage will contribute where settlements are on the rail network. Otherwise the matter is more one for the County Council to deliver through the Local Transport Plan.
No proposals for the west of the town	Whilst outside of the scope this plan which is limited to the town centre, proposals for the west side of the town will be developed through a future Local Plan.
Facilities for Elderly People.	Whilst many of the proposals will directly provide facilities for elderly people it is perhaps the case that this element could be given more "visibility" in the plan. To this end the text will be strengthened to ensure that as projects develop, specific attention is paid to the needs of the elderly and other groups.
Improved High Street access for people with mobility challenges.	Access for all, and especially within the public realm, is essential. The Crediton Masterplan recognises the challenges of Crediton High Street with adverse cambers and levels. There are proposals for remodelling in Crediton High Street and other that seek to improve access and the quality of the experience. Any designs would need to meet accessibility standards.